

Reasonable Adjustment Policy

North West Volunteer Centre and Qualification Network believe that a learner's individual characteristics and work situation must be taken into account in order to provide the appropriate access to training and assessment.

North West Volunteer Centre will endeavour to review individual needs with learners upon registration/attendance. Where a learner has been identified as requiring additional support, North West Volunteer Centre will agree an Individual Learning Plan and will provide appropriate advice, guidance and support to those learners identified as having special assessment needs.

Where required we, North West Volunteer Centre will make reasonable adjustments to assessment which may include (but not be limited to);

- Allowing additional time to complete written tests/tasks
- Offering the use of a scribe for written tests
- Accepting verbal responses to written questions (these must be recorded)
- Allowing the use of transcribed materials to prepare/support a learner for assessment
- Use of visual aids (e.g. videos) to support formal questions (e.g. to identify different medical conditions)
- Allowing the use of a translator (including sign language) to prepare/support a learner through assessment.
- Changing the layout or venue of the assessment area to allow access

Any adjustments made will ensure that the assessment criteria are still met and that Qualifications Network standards are upheld.

Where the Centre is unable to agree reasonable adjustments we will contact Qualifications Network for further advice and guidance.

Jacare Garnon

Signed on behalf of NWVC

3/8/18

Date

3/8/20

Policy review date